### Small business health insurance. Better for business

# Products at a glance

## Quick guide to Bupa health insurance, dental insurance and cash plan

For clients of intermediaries From 1 September 2023 This document is designed to give a high level overview of the various products we provide. It should be read alongside the relevant policy information for each of the products listed below.

#### **Bupa Select health insurance - Select Key, Enhanced, Complete and Custom**

Full policy terms are available in the Bupa Select membership guide including a full list of exclusions and exceptions. These guides will be provided to you by your intermediary partner. Our healthcare options have been designed with the needs of small and medium businesses in mind. Choose the cover that's relevant to your work and budget. To customise your cover options, please see Select Custom on page 5.

		<b>Select</b> Comprehensive healthcare cover					
	Limits for each member and benefit notes						
Benefits	Select Key Our base Select Enhanced Extra cover for added reassurance		Select Complete Our highest tier of cover				
Facilities							
Facility access		over 300 partnership facilities nationwide  or  Guided Care <sup>4</sup> over 600 partic facilities nation  or  Guided Care <sup>4</sup> or  Guided Care <sup>4</sup>					
Out-patient consultations and treatment							
Out-patient consultations and diagnostic tests	C1 000	C1500					
Out-patient therapies (eg physiotherapy) and charges related to out-patient treatment	<b>£1,000</b> a year <sup>1</sup>	<b>£1,500</b> a year¹	paid in full <sup>1</sup>				
Out-patient complementary medicine treatment (acupuncture, chiropractic and osteopathy)	up to £250 within your out-patient benefit limit above <sup>1</sup>	up to and within your out-patient benefit limit above <sup>1</sup>	paid in full <sup>1</sup>				
Out-patient Magnetic resonance imaging (MRI) Computerised tomography (CT) and Positron emission tomography (PET) scans		paid in full <sup>1</sup>					
Being treated in hospital as a day-patien	t or in-patient						
Consultant fees and facility charges		paid in full <sup>2</sup>					
Cancer treatment	'						
Cancer cover		paid in full <sup>2</sup>					
NHS cancer cash benefit If you choose to have eligible cancer treatment under the NHS rather than privately	£100 each night for NHS in-patient treatment  or  £100 for NHS out-patient, NHS day-patient, or NHS home treatment for cancer  or  £100 for each three-weekly interval, or part thereof, during which you take oral chemotherapy or oral anti-hormone therapy that is not available from a GP						
Mental health treatment							
Business Mental Health Advantage Consultant and facility charges for day-patient and in-patient care	pa	aid in full up to 45 days each yea	<sub>7</sub> 2				
Medical consultations, advice and suppo	rt						
Bupa Blua Health Smartphone application for diagnosis, GP appointments and prescriptions	by artificial intelligence, and	unlimited access to GP consultations 24/7 via phone or video call, clinical triage powered by artificial intelligence, and private prescription writing (prescription costs not included) with delivery or collection from a chosen pharmacy					
Bupa Anytime HealthLine Telephone service for medical advice with a qualified nurse	-	nlimited call time. Provides guida nediate family on any medical iss					

	Select Comprehensive healthcare cover						
	Limit	ts for each member and benefit no	tes				
Benefits	<b>Select Key</b> Our base level of cover	<b>Select Enhanced</b> Extra cover for added reassurance	<b>Select Complete</b> Our highest tier of cover				
Bupa Family Mental HealthLine Telephone service for mental health support with a trained adviser	Provides guidance to p	nited call time between 8am and 6 arents and carers who are concern tional wellbeing and/or mental hea	ed about their child's				
Bupa Menopause HealthLine Telephone service for clinical advice and support with a menopause trained nurse	Provides guidance and s	mited call time between 8am and 8 support to members and their nam understand and manage menopaus	ed dependants on the				
Additional benefits							
<b>Direct Access</b> No GP referral needed for certain conditions	remote assessment with a tra or other clinician who spo	ons you can contact us directly with hined advisor, therapist, mental hea ecialises in your condition. This ma . Call us or go to bupa.co.uk/referr	alth and wellbeing therapist y lead to a referral for a				
Home Nursing When immediately following private eligible in-patient treatment		treatment carried out under the su eeded before treatment starts. Elig membership guide for details					
Ambulance Cover When related to private eligible in-patient, day-patient treatment	up to	£80 each single trip – no annual lii	mits				
NHS Cash Benefit If you choose to have in-patient treatment under the NHS rather than privately	£50 a night for up to 35 nights a year for treatment that would have otherwise been covered for private in-patient treatment						
Procedure Specific NHS cash benefit If you choose to have certain eligible treatment under the NHS rather than privately	applies to treatment that would otherwise have been covered under your benefits.  The amount we pay depends on the procedure you are having. Call us or go to bupa.co.uk/pscb for more information						
Options to enhance cover (additional sul	oscriptions apply)						
Island cover		nsey or the Isle of Man only – inclu annot be selected with the Guided					
Options to manage costs							
Excess options		£0, £100, £150, £200, £500					
Six week scheme	within six weeks of the oplace in the NHS. If	tient or in-patient treatment (inclu date the consultant recommends it not, the treatment or tests will be 5% discount on the cost of cover - :	, then treatment takes covered by Bupa.				
Fixed rate	the fixed rate option allows you to fix the rates you pay per member for two years at an extra cost. However, this is not protected from any increases in Insurance Premium Tax (IPT) when your policy is next renewed. Changes to membership made during the two-year fixed rate period will not affect the fixed rates but may affect the price you pay for the policy after renewal. Please note: you may not be able to amend your benefit options at your first renewal after choosing this option						
Add-ons (optional benefits you can add	to your cover, additional subscrip	otions apply)					
Family cash benefit	£200 for each b	pirth or adoption – applies to main	member only				
The following benefits are not available to	or members under 16 years old						
Optical cash benefit		o year benefit period, when provid a scheme recognised optician or co					
Accidental dental injury cash benefit	up to £900 each ye	ar, with a scheme recognised denti	ist or orthodontist				
Prescription cash benefit	up to	£20 each year for eligible treatme	ent				

	<b>Select</b> Comprehensive healthcare cover					
	Limit	s for each member an	nd benefit not	tes		
Benefits	<b>Select Key</b> Our base level of cover	<b>Select Enhan</b> Extra cover f added reassure	for	Select Complete Our highest tier of cover		
Key notes						
Key exclusions	Our main exclusions are listed below.  Please refer to the Bupa Membership Guide for our complete list of exclusions.  This will be provided by your Bupa representative					
	<ul> <li>Accident and emergency treat</li> <li>Allergies, allergic disorders or f</li> <li>Birth control, conception or se</li> <li>Chronic conditions</li> <li>Convalescence, rehabilitation on nursing care</li> <li>Cosmetic, reconstructive or wood loss treatment</li> <li>Deafness</li> <li>Dementia or learning, behavion developmental conditions<sup>3</sup></li> </ul>	pood intolerances xual problems	Physical aids and Pregnancy and Relief of sympt and puberty screening, more reventative treeventative treening.	I childbirth coms of ageing, menopause nitoring and eatment s and disorders		

#### Check your Facility Access to see if the Guided Care option has been chosen:

- If the Guided Care option has not been chosen the benefit limit is for eligible treatment on your core health insurance when you use a Bupa recognised consultant or therapist or complementary medicine practitioner and a healthcare facility within the Bupa network that applies to your policy.
- If the Guided Care option has been chosen the benefit limit is for eligible treatment on your core health insurance when you use a consultant in our list of Open Referral Network consultants or a Bupa recognised therapist or complementary medicine practitioner, and a healthcare facility within our participating facility network.
- <sup>2</sup>Check your Facility Access to see if the Guided Care option has been chosen:
- If the Guided Care option has not been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within your chosen Bupa network using a Bupa recognised consultant who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- If the Guided Care option has been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within our Participating facility network using a consultant in our list of Open Referral Network consultants who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- <sup>3</sup>Any treatment for learning difficulties, behavioural or developmental conditions (LBD) will remain ineligible. However, we will now cover any related mental health condition in relation to an LBD, for example anxiety or depression. Related mental health conditions will be eligible under Benefit 5.3 Exclusion GE20.
- <sup>4</sup>With the Guided Care option: participating facility is the network of recognised facilities for which you are covered under your benefits; and the Open Referral service applies to your benefits. This means that you must be referred to a consultant or to treatment either by our Direct Access service (if it is available for your condition), or by obtaining an open referral letter from a GP. This is a referral that details the care you need but is not addressed to a named consultant or healthcare practitioner. You then must call us to pre-authorise your consultation or treatment and use a consultant in our list of Open Referral Network consultants that applies to your benefits, or a Bupa recognised practitioner (as relevant), from the choice we give you. There are no extra bills for treatment provided by the surgeons or anaesthetists we offer you. Excess and benefit limits still apply. The Open Referral service doesn't apply to children aged 17 or under.

#### **Our levels of cover - Select Custom**

Our healthcare options have been designed with your needs in mind. You can choose the customised cover that is relevant to your work and to your budget.

	<b>Select</b> Comprehensive healthcare cover
	Limits for each member and benefit notes
Benefits	Select Custom* Choose customised cover with the right benefits for your team
Facilities	
Facility access	over <b>300</b> partnership facilities nationwide  or  over <b>600</b> participating facilities nationwide  or  Guided Care <sup>4</sup>
Out-patient consultations and treatment	
Out-patient consultations and diagnostic tests, out-patient therapies (eg physiotherapy) and charges related to out-patient treatment, and out-patient complementary medicine treatment	up to £250 combined limit¹, including complementary medicine  or  up to £500 combined limit¹.  Maximum of £250¹ for complementary medicine from combined limit of £500  or  up to £750 combined limit¹.  Maximum of £250¹ for complementary medicine from combined limit of £750  or  up to £1,000 combined limit¹.  Maximum of £250¹ for complementary medicine from combined limit of £1,000  or  £1,000 combined limit¹.  No limit¹ on complementary medicine within combined limit of £1,000  or  up to £1,500 combined limit each membership year¹.  No limit¹ on complementary medicine within combined limit of £1,500  or  Paid in full¹ (for out-patient cover)  Paid in full¹ (for complementary therapies)
Out-patient Magnetic resonance imaging (MRI) Computerised tomography (CT) and Positron emission tomography (PET) scans	paid in full <sup>1</sup>
Being treated in hospital as a day-patien	t or in-patient
Consultant fees and facility charges	paid in full²
Cancer treatment	
Cancer cover	paid in full <sup>2</sup>
NHS cancer cash benefit If you choose to have eligible cancer treatment under the NHS rather than privately	£100 each night for NHS in-patient treatment  or  £100 for NHS out-patient, NHS day-patient, or NHS home treatment for cancer  or  £100 for each three-weekly interval, or part thereof, during which you take oral chemotherapy, or oral anti-hormone therapy that is not available from a GP

<sup>1</sup>Check your Facility Access to see if the Guided Care option has been chosen:

- If the Guided Care option has not been chosen the benefit limit is for eligible treatment on your core health insurance when you use a Bupa recognised consultant or therapist or complementary medicine practitioner and a healthcare facility within the Bupa network that applies to your policy
- If the Guided Care option has been chosen the benefit limit is for eligible treatment on your core health insurance when you use a consultant in our list of Open Referral Network consultants or a Bupa recognised therapist or complementary medicine practitioner, and a healthcare facility within our participating facility network.
- <sup>2</sup>Check your Facility Access to see if the Guided Care option has been chosen:
- If the Guided Care option has not been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within your chosen Bupa network using a Bupa recognised consultant who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- If the Guided Care option has been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within our Participating facility network using a consultant in our list of Open Referral Network consultants who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- \*Please note: For renewal customers buying directly from Bupa, and for customers purchasing via an intermediary or asking for a comparable quote directly from Bupa. A different version of Select Custom is available for new customers purchasing directly from Bupa. Speak to your Bupa representative for further information.

	Select
	Comprehensive healthcare cover  Limits for each member and benefit notes
Donofito	
Benefits	Select Custom* Choose customised cover with the right benefits for your team
Medical consultations, advice and suppo	ort .
<b>Bupa Blua Health</b> Smartphone application for diagnosis, GP appointments and prescriptions	unlimited access to GP consultations 24/7 via phone or video call, clinical triage powered by artificial intelligence, and private prescription writing (prescription costs not included) with delivery or collection from a chosen pharmacy
Bupa Anytime HealthLine Telephone service for medical advice with a qualified nurse	unlimited 24/7 calls and unlimited call time. Provides guidance to members and their immediate family on any medical issue
Bupa Family Mental HealthLine Telephone service for mental health support with a trained adviser	unlimited calls and unlimited call time between 8am and 6pm Monday to Friday.  Provides guidance to parents and carers who are concerned about their child's  emotional wellbeing and/or mental health
Bupa Menopause HealthLine Telephone service for clinical advice and support with a menopause trained nurse	unlimited calls and unlimited call time between 8am and 8pm, 365 days a year.  Provides guidance and support to members and their named dependants on the policy to help understand and manage menopause symptoms
Additional benefits	
Direct Access No GP referral needed for certain conditions	for certain medical conditions you can contact us directly without consulting a GP for a remote assessment with a trained advisor, therapist, mental health and wellbeing therapist or other clinician who specialises in your condition. This may lead to a referral for a consultation or treatment. Call us or go to bupa.co.uk/referrals for more information
Home Nursing When immediately following private eligible in-patient treatment	£2,000 each year for medical treatment carried out under the supervision of your consultant. You need to have our written agreement before the treatment starts
Ambulance Cover When related to private eligible in-patient, day-patient treatment	up to £80 each single trip – no annual limits
NHS Cash Benefit If you choose to have in-patient treatment under the NHS rather than privately	£50 a night for up to 35 nights a year for treatment that would have otherwise been covered for private in-patient treatment
Procedure Specific NHS cash benefit If you choose to have certain eligible treatment under the NHS rather than privately	applies to treatment that would otherwise have been covered under your benefits.  The amount we pay depends on the procedure you are having. Call us or go to  bupa.co.uk/pscb for more information
Add-ons (optional benefits you can add	to your cover, additional subscriptions apply)
Family cash benefit	£200 for each birth or adoption – applies to main member only
The following benefits are not available	for members under 16 years old
Optical cash benefit	up to £100 in any two year benefit period, when provided to or prescribed for you by a scheme recognised optician or consultant
Accidental dental injury cash benefit	up to £900 each year, with a scheme recognised dentist or orthodontist
Prescription cash benefit	up to £20 each year for eligible treatment
Options to enhance cover (additional su	bscriptions apply)
Mental health treatment Consultant and facility charges for day-patient and in-patient care	paid in full up to 45 days each year <sup>2</sup>
Surgeon and Anaesthetist fees	full refund for consultants' fees for eligible out-patient, day-patient and in-patient surgical operations with a Bupa recognised consultant – irrespective of consultant partnership status – in a scheme recognised facility.  This option cannot be select with the Guided Care option

for residents of Jersey, Guernsey or the Isle of Man only – includes travel to UK mainland.

This option cannot be selected with the Guided Care option

Island cover

	Select Comprehensive healthcare cover				
	Limits for each member and benefit notes				
Benefits	Select Custom* Choose customised cover with the right benefits for your team				
Options to manage costs					
Excess options	£0, £100, £150, £200, £500				
Six week scheme	if the NHS can provide day-patient or in-patient treatment (including diagnostic procedures) within six weeks of the date the consultant recommends it, then treatment takes place in the NHS. If not, the treatment or tests will be covered by Bupa. This option gives 15% to 25% discount on the cost of cover – subject to member's age				
Fixed rate	the fixed rate option allows you to fix the rates you pay per member for two years at an extra cost. However, this is not protected from any increases in Insurance Premium Tax (IPT) when your policy is next renewed. Changes to membership made during the two-year fixed rate period will not affect the fixed rates but may affect the price you pay for the policy after renewal. Please note: you may not be able to amend your benefit options at your first renewal after choosing this option				
The following option only applies to gro	oups classified by Bupa as sports clubs				
Sports clubs exclusions Excluded treatments include: Out-patient physiotherapy, complementary medicine, MRI and CT scans, mental health treatment and NHS cash benefits for NHS in-patient treatment	Sports clubs exclusions applied  or  sports clubs exclusions not applied				
Key notes					
Key exclusions	Our main exclusions are listed below.  Please refer to the Bupa Membership Guide for our complete list of exclusions.  This will be provided by your Bupa representative				
	<ul> <li>Accident and emergency treatment</li> <li>Allergies, allergic disorders or food intolerances</li> <li>Birth control, conception or sexual problems</li> <li>Chronic conditions</li> <li>Chronic mental health conditions<sup>5</sup></li> <li>Convalescence, rehabilitation and general nursing care</li> <li>Cosmetic, reconstructive or weight loss treatment</li> <li>Deafness</li> <li>Dialysis</li> <li>Eyesight</li> <li>Gender dysphoria or gender affirmation</li> <li>Physical aids and devices</li> <li>Pregnancy and childbirth</li> <li>Relief of symptoms of ageing, menopause and puberty</li> <li>Screening, monitoring and preventative treatment</li> <li>Sleep problems and disorders</li> <li>Speech disorders</li> </ul>				

<sup>3</sup>Any treatment for learning difficulties, behavioural or developmental conditions (LBD) will remain ineligible. However, we will now cover any related mental health condition in relation to an LBD, for example anxiety or depression. Related mental health conditions will be eligible under Benefit 5.3 Exclusion GE20.

\*With the Guided Care entires: participating facility is the network of recognised facilities for which you are covered under your benefits; and the Open Pefer

Dementia or learning, behavioural and

developmental conditions<sup>3</sup>

With the Guided Care option: participating facility is the network of recognised facilities for which you are covered under your benefits; and the Open Referral service applies to your benefits. This means that you must be referred to a consultant or to treatment either by our Direct Access service (if it is available for your condition), or by obtaining an open referral letter from a GP. This is a referral that details the care you need but is not addressed to a named consultant or healthcare practitioner. You then must call us to pre-authorise your consultation or treatment and use a consultant in our list of Open Referral Network consultants that applies to your benefits, or a Bupa recognised practitioner (as relevant), from the choice we give you. There are no extra bills for treatment provided by the surgeons or anaesthetists we offer you. Excess and benefit limits still apply. The Open Referral service doesn't apply to children aged 17 or under.

 ${}^{\scriptscriptstyle 5}\textsc{Does}$  not apply if the Mental health treatment option is included.

\*Please note: For renewal customers buying directly from Bupa, and for customers purchasing via an intermediary or asking for a comparable quote directly from Bupa. A different version of Select Custom is available for new customers purchasing directly from Bupa. Speak to your Bupa representative for further information.

#### **Bupa Dental Plan**

The Dental Plan Tables of Cover show the maximum amount you and anyone covered on your policy can claim up to in each policy year. These benefit allowances are per person and according to your level of cover.

Please also refer to Section 3 in the membership guide for full details of what is and isn't covered and any limitations on cover by treatment type.

#### Worldwide preventative and restorative benefits

	Level 1	Level 2	Level 3	Level 4	Level 5	
Worldwide preventative dental trea	tment					
Routine examination	<b>£80</b> up to £40 for each visit	<b>£100</b> up to £50 for each visit	<b>£140</b> up to £70 for each visit	<b>£160</b> up to £80 for each visit	£220 up to £110 for each visit	
		maximum	of two visits in each	policy year		
Scale and polish (by your dentist or hygienist)	£100 up to £50 for each visit	£120 up to £60 for each visit	£180 up to £90 for each visit	£200 up to £100 for each visit	£260 up to £130 for each visit	
		maximur	n of two visits per po	olicy year		
Virtual routine examination		£	20 for each policy ye	ar		
Dental X-rays and scans	£40	£50	£80	£90	£100	
	for each policy year					
Worldwide restorative dental treatr	ment					
Fillings, fissure sealant, and topical fluoride	£150	£250	£300	£350	£375	
topical fluoride	for each policy year					
Extractions	£100	£150	£200	£200	£250	
			for each policy year			
Major restorative dental treatment	We cont	tribute 80% towards	the cost of your majo	or restorative treatme	ent up to	
	£275	£450	£700	£2,000	£3,000	
	for each policy year					

#### Other dental benefits

Level 1	Level 2	Level 3	Level 4	Level 5		
£300	£400	£500	£600	£700		
		for each policy year				
£1,000 for each policy year made up of four emergencies, up to £250 each						
£5,000 for each policy year						
paid in full to diagnose and to treat oral cancer when using a fee-assured consultant in a partnership facility						
£100 for each night you stay in hospital, up to £1,000 in each policy year						
		£1,000 for e	£300 £400 £500  for each policy year £1,000 for each policy year of four emergencies, up to £3,000 for each policy year and to treat oral a fee-assured consultant in a partir	£300 £400 £500 £600  for each policy year  £1,000 for each policy year made up of four emergencies, up to £250 each  £5,000 for each policy year  paid in full to diagnose and to treat oral cancer when using a fee-assured consultant in a partnership facility  £100 for each night you stay in hospital,		

For full details of your cover, please refer to the membership guide.

We have a nationwide network of Bupa owned and Bupa approved dental practices. It aims to offer our dental insurance customers hassle-free access to quality care and discounts on treatment.

Up to 20% discount<sup>†</sup> is available on general dental treatment costs at selected Bupa-owned and approved network dental practices. Please note, not all Bupa Dental Care practices are part of the Bupa Dental Insurance Network.

<sup>†</sup>You must inform the dentist you have Bupa dental insurance and provide your membership number prior to your appointment to benefit from this offer. 10% or 20% discounts are available depending on the practice and the dentist you are seeing. To find the selected Bupa-owned and approved network dental practices where this offer is available visit **finder.bupa.co.uk** and search Bupa Insurance Network. Discount excludes laboratory fees and specialist treatment and cannot be used against NHS and Bupa Essentials services.

#### **Bupa Dental Choice**

The Dental Choice Tables of Cover show the maximum amount you and anyone covered on your policy can claim up to in each policy year. These benefit allowances are per person and according to your level of cover.

Where we say for each course of treatment, we mean all visits needed to complete this treatment. This includes preparation, supply and fit for each tooth restoration and any associated laboratory costs needed for this.

Please also refer to Section 3 in the membership guide for full details of what is and isn't covered and any limitations on cover by treatment type.

#### Worldwide preventative benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5	
Worldwide preventative dental treatment	nt					
Dental examinations						
Routine examination	up to £30	up to £40	up to £50	up to £60	up to £70	
		for each visit, u	ınlimited visits in ea	ach policy year		
New patient examination	up to £50	up to £60	up to £70	up to £80	up to £100	
or specialist consultation		one	visit in each policy	year		
Dental X-rays						
Small X-ray including bitewing	up to £6	up to £8	up to £10	up to £12	up to £15	
or intraoral		for each X-ray, unlimited X-rays in each policy year				
Other dental X-rays	up to £15	up to £25	up to £30	up to £38	up to £45	
or scans	for each X-ray or scan, unlimited X-rays in each policy year					
Scale and polish						
Scale and polish	up to £30	up to £45	up to £55	up to £65	up to £110	
(by your dentist or hygienist)		for each visit, u	ınlimited visits in ea	nch policy year		
Periodontal treatment						
Periodontal treatment	up to £90	up to £95	up to £105	up to £120	up to £130	
	for each visit, unlimited visits in each policy year					

#### Worldwide restorative benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5		
Worldwide restorative dental treatment							
Filling	up to £45	up to £70	up to £80	up to £105	up to £150		
(white, silver and amalgam)	for each tooth						
Fissure sealant	up to £20	up to £25	up to £30	up to £35	up to £40		
			for each tooth				
Topical fluoride treatment	up to £30	up to £35	up to £40	up to £45	up to £50		
			for each tooth				
Root canal treatment	up to £110	up to £155	up to £200	up to £300	up to £350		
	for each tooth, for each course of treatment						
Extraction and surgical treatment							
Surgical implant	up to £425	up to £600	up to £850	up to £1,000	up to £1,300		
	in each policy year						
Simple extraction	up to £20	up to £32	up to £55	up to £75	up to £140		
			for each tooth				
Surgical extraction	up to £50	up to £55	up to £80	up to £100	up to £140		
(flap raised)	for each tooth						
Apicectomy	up to £58	up to £100	up to £120	up to £150	up to £175		
	for each tooth, for each course of treatment						
Restorative dental treatment							
Inlay/onlay	up to £125	up to £175	up to £260	up to £350	up to £375		
	for each tooth, for each course of treatment						

#### Worldwide restorative benefits (continued)

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5	
Worldwide restorative dental treatmen	t (continued)					
Veneer	up to £215	up to £240	up to £270	up to £390	up to £425	
		for each too	th, for each course	of treatment		
Crown	up to £210	up to £250	up to £325	up to £480	up to £500	
		for each too	th, for each course	of treatment		
Bridge	up to £425	up to £600	up to £750	up to £900	up to £1,100	
		for e	each course of treat	ment		
Repair of bridge or crown	up to £25	up to £30	up to £35	up to £55	up to £75	
	for each course of treatment					
Post for crown (cast post and core,	up to £35	up to £56	up to £90	up to £110	up to £125	
or prefabricated post and core)	for each course of treatment					
Denture						
Upper or lower denture	up to £360	up to £450	up to £500	up to £650	up to £800	
(partial or full)		for each dent	ure, for each course	of treatment		
Repair or reline of a denture	up to £30	up to £35	up to £40	up to £50	up to £60	
(partial or full)	for each repair					
Other treatment						
Mouthguard (partial or full)	up to £82	up to £150	up to £175	up to £200	up to £225	
	one mouthguard for each policy year					
Any other clinically necessary	up to £65	up to £75	up to £85	up to £115	up to £125	
restorative dental treatment			for each policy year	r		

#### Other dental benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5	
Orthodontic treatment	up to £425	up to £500	up to £580	up to £660	up to £750	
UK only			for each policy year			
Anaesthetist fees (sedation)	up to £65	up to £70	up to £75	up to £80	up to £100	
(Worldwide cover)			for each policy year			
Emergency dental treatment (Worldwide cover)	£1,000 for each policy year made up of four emergencies, up to £250 each					
<b>Dental injury treatment</b> (Worldwide cover)	up to £5,000 for each policy year					
Oral cancer treatment UK only	paid in full to diagnose and to treat oral cancer when using a fee-assured consultant in a partnership facility					
Cash benefit for hospital stay UK only	£100 for each night you stay in hospital up to £1,000 in each policy year					

For full details of your cover, please refer to the membership guide.

We have a nationwide network of Bupa owned and Bupa approved dental practices. It aims to offer our dental insurance customers hassle-free access to quality care and discounts on treatment.

Up to 20% discount<sup>†</sup> is available on general dental treatment costs at selected Bupa-owned and approved network dental practices. Please note, not all Bupa Dental Care practices are part of the Bupa Dental Insurance Network.

<sup>†</sup>You must inform the dentist you have Bupa dental insurance and provide your membership number prior to your appointment to benefit from this offer. 10% or 20% discounts are available depending on the practice and the dentist you are seeing. To find the selected Bupa-owned and approved network dental practices where this offer is available visit **finder.bupa.co.uk** and search Bupa Insurance Network. Discount excludes laboratory fees and specialist treatment and cannot be used against NHS and Bupa Essentials services.

#### Cash plan

Because health expenses are often unplanned, you can't always budget for them. If you knew you could claim cash back for everyday expenses such as dental and optical bills, it could make life a little easier.

#### **Bupa Wellbeing Health Expenses**

This product will cover your employees for a selected range of everyday healthcare expenses, goods or services, alongside providing money back towards the costs of specialist therapies and consultations. A membership level must be paid for by you on behalf of your team. There is also the option, where available, for your employees to voluntarily upgrade their cover at an additional cost.

This table of benefits and annual benefit limits outlines what is available on Bupa Wellbeing Health Expenses. Simply refer to the benefits listed on the left and then across for the amount of cash your employees can claim for from your chosen membership type and level per benefit year.

Membership type Individual plus or Far			ly* Eligibility		Cash back %
Membership level	Level 1	Level 2	Level 3		or instance limit
Dental	up to £60	up to £120	up to £200	per member covered	100%
Dental injury	up to £200	up to £300	up to £400	per member covered	100%
Optical	up to £60	up to £120	up to £200	per member covered	100%
Hospital in-patient (nights)	<b>£20</b> per instance	£30 per instance	<b>£40</b> per instance	per member covered	up to 20 instances (nights/days) in total per benefit year
Hospital day-case (days)					
Therapies (includes physiotherapy, osteopathy, chiropractic, acupuncture and chiropody/podiatry)	up to £150	up to £300	up to £500	per member covered	100%
Consultations and diagnostic tests or scans	up to £200	up to £300	up to £500	per member covered	100%
Prescriptions	up to £25	up to £35	up to £45	per member covered	100%
Bupa health assessments	up to £100	up to £150	up to £200	all members aged 18 and over	100%
Bupa Employee Assistance Programme (EAP)**	~	~	<b>~</b>	all members aged 16 and over	not applicable
Online health check	~	<b>~</b>	~	main member only	not applicable
Bupa Anytime HealthLine	~	~	~	all members aged 16 and over	not applicable

<sup>\*</sup>Individual plus membership is for the main member and up to four child dependants. Family membership is for the main member, their partner and up to four child dependants.

All benefit limits represent the maximum amount that we will pay for each benefit under the cash plan during each benefit year. Pre-existing conditions are covered for all benefits. You will be required to provide any information or proof to support your claim if we make a reasonable request for you to do so.

Terms and conditions apply. Please see the applicable Bupa Wellbeing Health Expenses table of cover and the Bupa Cash Plan membership guide for more information.

<sup>\*\*</sup>EAP Key and EAP Premier options available. The option chosen will determine the benefits available to your employees and will also affect your premium. Please see the applicable Bupa Wellbeing Health Expenses table of cover for more information.

#### **Helpful information**

#### Consultant and facilities finder

Finder is an easy-to-use, online directory that allows employees to search for Bupa-recognised consultants, therapists and hospitals, as well as Bupa dentists, health centres and care homes. It enables teams to make informed decisions about where to go and who to see for treatment. So they can access the right support for them and be back at their best quicker for you.

Tell your team to visit: finder.bupa.co.uk

For more information contact your intermediary partner

#### **Everyday Rewards by Bupa**

We're always looking for ways to give your team more from their health cover. Our free Everyday Rewards programme is an attractive incentive that encourages a healthier approach to down-time. It offers discounts from some of the UK's biggest names in health and wellbeing, leisure, travel, home entertainment and retail.

Please contact your intermediary partner for more information.

#### **Privacy notice**

Our privacy notice explains how we take care of your personal information and how we use it to provide your cover. A brief version of the notice can be found in your membership guide and the full version is online at bupa.co.uk/privacy

Everyday Rewards by Bupa is promoted by Bupa Investments Limited, 1 Angel Court, London EC2R 7HJ and administered by Paragon Customer Communications Limited, Evolution House, 12 Choats Road, Barking, Dagenham, RM9 6BF

Terms and conditions can be found at bupa-rewards.bupa.co.uk/terms-conditions

Bupa Investments Limited and Paragon Customer Communications Limited will use your information for the purposes of the administration of Everyday Rewards. For details of how your information will be processed by Bupa, please visit: bupa.co.uk/privacy

#### **Notes**

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#### **Notes**

Bupa Blua Health, Bupa Anytime HealthLine, Bupa Family Mental HealthLine, Bupa Employee Assistance Programmes, Bupa Health Assessments and Everyday Rewards by Bupa are not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

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Registered office: 1 Angel Court, London EC2R 7HJ

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