



Dental Choice

Dental care's better with Bupa

**Bupa dental insurance.
Better for business**



Welcome to better dental care

For your people, and your business

Help your people take better care of their oral health with quick access to a dentist and cashback on their treatment costs. When they're feeling healthier and happier, your business will feel the benefit too.

What you get at a glance

A dental benefit that supports your business:



helps minimise disruption with easy online booking and fuss-free claiming



can help attract and keep top talent with a benefit people love to see



shows your people you're committed to a happier, healthier workplace

Our key dental benefits:

- ✓ care at Bupa-owned practices
- ✓ nothing extra to pay for new patient exams at Bupa Dental Care practices
- ✓ money back on routine check-ups and treatment
- ✓ the freedom to see any dentist you like
- ✓ cover for oral cancer, injury, emergency and specialist treatment
- ✓ worldwide cover for essential treatment



What's the deal with dental care?

Demand for top quality dental care is increasing and more people than ever are using their private cover.



2 million

adults have to travel at least 40 miles to access dental care.

Oral Health Foundation



1 in 4

adults have delayed dental treatment because of rising costs.

YouGov, 2023



Almost half

of employees have called in sick or left work early due to dental pain.

Bupa internal data, 2023



7 in 10

claims are for preventative dental treatment.

This year we are increasing preventative benefit allowances.

How our dental cover works

Get booked in

Booking in with a Bupa dentist is easy online. Or, you can stick with your current one, if you've got a good thing going.

Get treated

Get the treatment you need from your chosen dentist.

Get going

At most Bupa Dental Care practices, we'll sort the admin at the reception desk. Your treatment may even be fully covered, so there's nothing to pay.

Claim in a tap with the app



Haven't used a Bupa Dental Care practice? No problem. Just keep a copy of your receipt and submit your claim to us in **My Bupa**.



Only Bupa owns the care and the cover

Your employees can use their Bupa cover at any dental practice they like – NHS or private. **But choosing a Bupa Dental Care practice just makes perfect sense.**

With over 360 of our own practices, we're uniquely positioned to deliver faster and smoother dental care to your team. In fact, you won't find any other insurer on the high street.

From all included treatment to instant claiming, everything works seamlessly because it's all delivered by Bupa.

**That's our expert stamp,
every step of the way**

Bupa dental care UK
is rated **Excellent**

Based on 22,177 reviews



★ Trustpilot

New

A new patient exam, on us

When they visit a Bupa Dental Care practice for the first time, their new patient exam is included in the price of their cover.

**That's nothing extra to pay,
no matter what level they're on.**

Small x-rays are also included at no extra cost.



**New patient
exams**

Prevention pays off

With a new patient examination on us, and **big benefits at Bupa practices**, it's easier than ever for your employees to stay ahead of issues before they start.

It's a smarter way to care. Reducing time off, improving outcomes, and helping your team feel their best every day.

**Better with
Bupa**



We'll cover all new patient exams in full, only when they visit a Bupa Dental Care Practice.



Better savings, ready to be locked in

Only at Bupa Dental Care practices
can they save up to **20% off**
the cost of their treatment.*

Making benefit allowances stretch even further.

*You must tell the dentist you have Bupa dental insurance and provide your membership number prior to your appointment to benefit from this offer. 10% or 20% discounts are available depending on the practice and the dentist you are seeing. To find the selected Bupa owned and approved network dental practices where this offer is available, see finder.bupa.co.uk and search the Bupa Dental Insurance Network. Discount excludes laboratory fees and specialist treatment and cannot be used against NHS and Bupa Dental Essentials services. Discount cannot be used in conjunction with any other discount.

Better with
Bupa



Exclusive savings to
be had, only when
they visit a Bupa Dental
Care Practice.



Less waiting. More smiling

Only at Bupa Dental practices can they book with confidence.

Their time matters. So we respect it. That's why we offer fast, online bookings. We'll confirm their appointments quickly, so there's no waiting, and no wondering.

On the day, there's no faffing around with forms either. They're seen fast, sorted sooner and back to their best with a smile on their face, all before their next meeting. It's the care they need, without losing hours to downtime.

*Most Bupa Dental Care practices forward claims and are agents of Bupa Insurance Limited. Any claims for dental injury treatment and oral cancer cannot be processed by the dental practice. You'll need to send us a claim for a dental injury. For oral cancer claims you'll need to call us.

Better with
Bupa



Book an appointment online with ease. And with **Instant Claim**,[^] we'll quickly sort their admin at the reception desk.

Bigger and better benefits for 2025



+ Bigger benefits

We'll pay for their new patient exam in full when they use a Bupa Dental Care practice. That means nothing extra to pay, no matter what level they're on.

+ A better app experience

It's easier than ever for them to manage their cover in My Bupa. Employees can now see at a glance how much they can claim before their policy renews. They can also send their claims via the app too.

What else have we been doing?

We've changed our terms. We now:

- ✓ cover anti-snoring devices
- ✓ replace implants, bridges and dentures if they fail
- ✓ extend continuity of cover for a dental injury
- ✓ cover from 16 years old

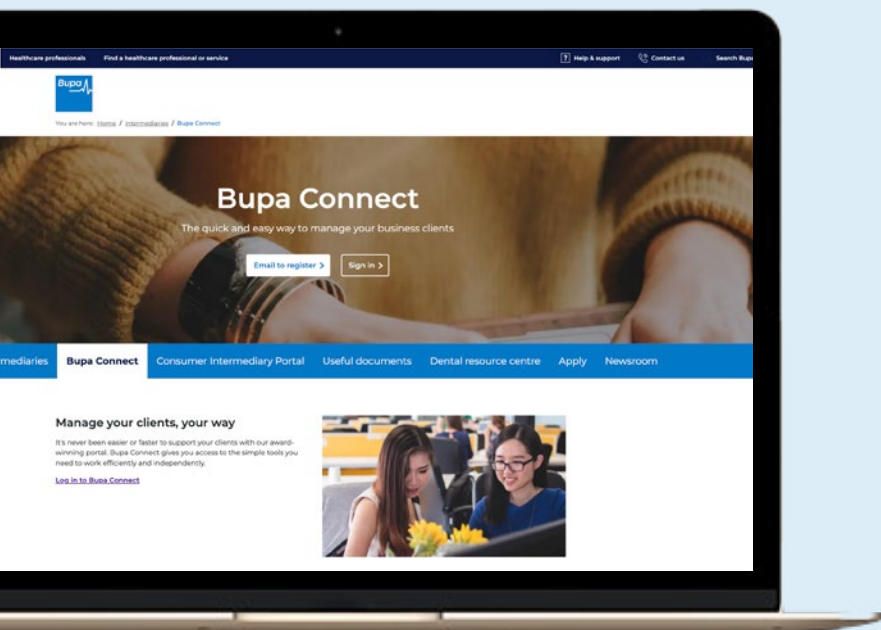
We've removed our hospital stay cash benefit

We found customers weren't staying overnight for dental treatment. This change means we can prioritise other benefits to better support our customers.



Dental care that works around your work

At their desk or on the move, our dental cover fits around busy schedules.



For you

Bupa Connect

Your online portal that makes managing your company dental cover a breeze.

Dedicated account manager

You'll get your own account manager who'll be there to support you.

For employees

My Bupa

In-app or online, it's their dental cover in their hands. With My Bupa, employees can see their benefit allowances and how much more they can claim before their policy renews. They can also send claims and manage their cover all from their phone.

Oral Healthline

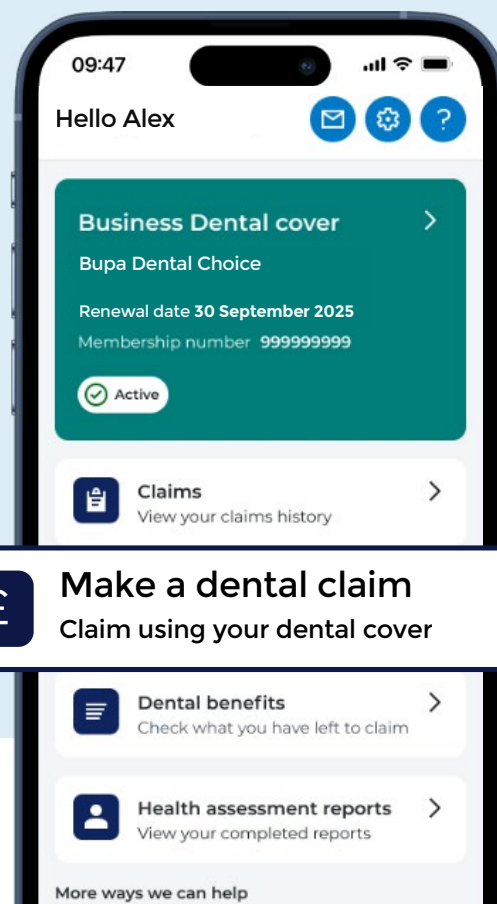
From check-ups to emergencies, there's fast phone advice with our dedicated support line. They can call us on **03330 155 255**.*

Worldwide cover

It's good to know that wherever they go, they can claim for most treatments, up to their benefit allowance.†

*Lines are open 9:30am to 5:00pm Monday to Friday. We may record or monitor our calls.

†Worldwide cover excludes orthodontic treatment, oral cancer treatment and dental injury treatment for failed surgical implants.



They're in safe hands

Anxious patient support

Our specialist dentists within our network will take care of you and make sure your experience is as comfortable as it can be.

[Read our dental anxiety guide.](#)



No wait periods on oral cancer

It's one of the most worrying issues in dental care, so we don't apply a wait period for oral cancer treatment.

Just to note, we don't cover oral cancer that was diagnosed before your cover start date.



Fast phone advice

Our Oral Healthline is free to use and gives you speedy answers on any dental worries.



Honouring pre-planned treatment

We'll cover most pre-existing or pre-planned treatments.*

*We don't cover pre-existing gaps unless you have continuity of cover.



What's covered

The table shows the amount your employees and anyone covered on the policy can claim up to in each policy year. The benefit allowances shown are per person.

Where we say for each course of treatment, we mean all visits needed to finish the treatment. This includes temporary repair, preparation, supply and fit for each tooth repair and any laboratory costs involved.

Full details of what is and isn't covered can be found in Section 3 of the policy guide.

What's more, if you use a Bupa dental practice, we'll pay for a new patient examination in full. That means you're fully covered, with nothing to pay.

Worldwide preventative dental treatment

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5
Dental examinations					
New patient examination or specialist consultation one visit in each policy year	£50	£60	£70	£80	£100
Only with Bupa. New patient examination is fully covered so there's nothing extra for you to pay when visiting a Bupa Dental Care practice. The benefit allowances shown above apply when you visit a non-Bupa owned practice.					
Routine examination every time you visit	£30	£40	£50	£60	£70
Scale and polish					
Scale and polish (by your dentist or hygienist) every time you visit	£30	£45	£55	£65	£110
Periodontal treatment					
Periodontal treatment every time you visit	£90	£95	£105	£120	£130
Dental X-rays					
Small X-ray including bitewing or intraoral every time you visit	£6 for each X-ray	£8 for each X-ray	£10 for each X-ray	£12 for each X-ray	£15 for each X-ray
Other dental X-rays or scans every time you visit	£15 for each X-ray or scan	£25 for each X-ray or scan	£30 for each X-ray or scan	£38 for each X-ray or scan	£45 for each X-ray or scan

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5
Fillings and composite bonding for each tooth	£60	£85	£95	£120	£165
Fissure sealant for each tooth	£20	£25	£30	£35	£40
Topical fluoride treatment for each tooth	£35	£40	£45	£50	£55
Root canal treatment for each tooth, for each course of treatment	£115	£160	£205	£305	£355
Extraction and surgical treatment					
Surgical implant (includes the implant, abutment and crown) in each policy year	£425	£600	£850	£1,000	£1,300
Tooth removal (extraction) for each tooth	£50	£55	£80	£100	£140
Restorative dental treatment					
Inlay/onlay for each tooth, for each course of treatment	£125	£175	£260	£350	£375
Porcelain Veneer for each tooth, for each course of treatment	£215	£240	£270	£390	£425
Crown for each tooth, for each course of treatment	£210	£250	£325	£480	£500
Bridge for each tooth, for each course of treatment	£425	£600	£750	£900	£1,100
Repair of bridge or crown for each course of treatment	£25	£30	£35	£55	£75
Post for crown (cast post and core, or prefabricated post and core) for each course of treatment	£35	£56	£90	£110	£125
Denture					
Upper or lower denture (partial or full) for each denture, for each course of treatment	£360	£450	£500	£650	£800
Repair or reline of a denture (partial or full) for each repair	£30	£35	£40	£50	£60
Other treatment					
Mouthguard (partial or full) maximum of one mouthguard for each policy year	£82	£150	£175	£200	£225
Any other clinically necessary restorative dental treatment for each policy year	£65	£75	£85	£115	£125

Other dental benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5
Orthodontic treatment UK only for each policy year	£425	£500	£580	£660	£750
Intravenous and oral sedation (Worldwide cover) for each policy year	£65	£70	£75	£80	£100
Emergency dental treatment (Worldwide cover)	£1,000 for each policy year made up of four emergencies, £250 each				
Dental injury treatment (Worldwide cover)	£5,000 for each policy year				
Oral cancer treatment UK only	paid in full to diagnose and treat oral cancer when using a fee-assured consultant in a partnership facility				

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