

Direct Debit instruction.



Instruction to your Bank or Building Society to pay by Direct Debit
Please complete the white areas in BLOCK CAPITALS and BLACK INK
to instruct your bank to make payments directly from your account.
Then return the completed form to: BUPA, Bupa Place, 102 The Quays,
Salford M50 3SP

1. Name and full postal address of your Bank or Building Society branch

To: The Manager

Bank or Building Society

Address

Postcode

2. Name(s) of account holder(s)

3. Branch sort code

□ □ - □ □ - □ □

4. Bank or Building Society account number

□ □ □ □ □ □ □ □

5. BUPA reference/membership number

□ □ □ □ □ □ □ □ □ □

For BUPA official use only
This is not part of the instruction to your Bank or Building Society
Note to member: Please complete your member/group name below (if applicable)

6. Instruction to your Bank or Building Society

Please pay BUPA Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with BUPA and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

□ □ □ □ □ □ □ □

Banks and Building Societies may not accept Direct Debit instructions for some types of account.

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit BUPA will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request BUPA to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by BUPA or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when BUPA asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Should you wish to cancel this instruction through BUPA, please call us on 0345 609 0111+. You must allow a minimum of seven days before the next payment by Direct Debit is due.

Privacy notice

Our privacy notice explains how we take care of your personal information and how we use it to provide your cover. A brief version of the notice can be found in your policy guide or the full version is online at bupa.co.uk/privacy

*We may record or monitor phone calls. For those with hearing or speech difficulties you can use the Relay UK service on your smartphone or textphone. For further information visit www.relayuk.bt.com. We also offer documents in Braille, large print or audio.
Bupa health insurance is provided by Bupa Insurance Limited. Registered in England and Wales with registration number 3956433. Bupa Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Arranged and administered by Bupa Insurance Services Limited, which is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales with registration number 3829851. Registered office: 1 Angel Court, London EC2R 7HJ. © Bupa 2025