

For your wellbeing.



**Are you  
doing okay?**

# We're here for your mental wellbeing too.

We know looking after your mind is just as important as your body. So if you're struggling with a mental health condition, including anxiety, alcohol or drug abuse,\* we're here for you.

\*To support addictions we fund one addiction treatment programme per membership lifetime.

# 6,000+

## mental health therapists nationwide†

†Statistics correct as of April 2021

## 1 No time limits on support

Our cover for mental health conditions has no time limits, so you don't need to worry if a condition comes back.

## 2 More cover than ever before

We now cover most mental health conditions. The main exceptions are the treatment of dementia, learning difficulties, and behavioural and developmental problems.

## 3 Ongoing support and advice

We cover ongoing support for the monitoring and maintenance of diagnosed eligible mental health conditions, as set out in your policy and certificate. This could help you manage conditions and prevent worsening symptoms.

## Call us for advice and support

We may record or monitor our calls. Lines are open Monday to Friday 8am to 8pm and Saturday 8am to 4pm.

**Note:** Standard exclusions for pre-existing, special and moratorium conditions, and benefit limits for out-patient, in-patient and day-patient mental health treatment continue to apply. We cover mental health treatment related to excluded conditions such as menopause, cosmetic treatment and gender reassignment. There are a few general exclusions, for which we would not cover any related mental health treatment. Please refer to your policy or trust guide for further details.

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