Notification of change. Important information.

Changes to your Dental Plan dental insurance policy for American Express UK.

We have made some changes so your product is simpler and easier to understand. These will apply when your cover renews on **1st January 2027**.

This document is designed to help you understand these changes and should be read alongside your policy guide and membership certificate which together set out the full details of how your dental insurance works.

New look policy guide

We've redesigned our policy guide to make it simpler and easier to read and understand. You can now search the document online to make it easier to find the information you need.

Changes to your cover

What is and isn't covered - Repairing and restoring your teeth and gums - Restorative treatment

We removed the 'Antibiotics, painkillers, or other prescription charges' exclusion. These are now covered when prescribed by your dental professional.

We've removed the 'Replacement of dentures which have been lost or stolen' exclusion. These will now be covered by your policy.

What is and isn't covered - Straightening and aligning your teeth - Orthodontic treatment

We've expanded cover under 'Space maintainer for children aged 18 or younger' to 'Cover for specialist dental devices for children aged up to 18, that help guide how their teeth and jaws grow, including space maintainers, palatal expanders, aligners and thumb sucking appliances.'

What is and isn't covered - Treating an injury

We've changed the 'Dental treatment for an injury that happened while taking part in a physical contact sport if you weren't wearing a mouthguard supplied and fitted by a dental professional' to 'Dental treatment for an injury that happened while taking part in physical contact sport if you weren't wearing a mouthguard, and a recognised sporting body for that sport recommends wearing of a mouthguard.'

How we use and protect your information – Privacy notice - in brief

We have updated this section with a shorter, more concise summary of how we use and protect your information. We have also included a link to our full privacy notice should you wish to view the privacy notice in full.

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