

# Products at a glance

Quick guide to Bupa health insurance, dental insurance and cash plan

For clients of intermediaries From 1 September 2025 This document gives a high level overview of our products. Please read it along with the relevant policy guides to understand what is and isn't covered for each product.

#### **Bupa Select health insurance - Select Key, Enhanced, Complete and Custom**

Our healthcare options have been designed with the needs of small and medium businesses in mind. Choose the cover that's relevant to your work and budget. You can also choose different levels of cover for each of your employees. If you'd like to customise your cover, please see Select Custom on page five.

	Select Comprehensive healthcare cover  Benefit allowances for each person covered on the policy					
Benefits	<b>Select Key</b> Our base level of cover	<b>Select Enhanced</b> Extra cover for added reassurance	<b>Select Complete</b> Our highest tier of cover			
Facilities						
Facility access		o facilities nationwide or d Care <sup>3</sup>	over <b>600</b> participating facilities nationwide or Guided Care <sup>3</sup>			
Outpatient consultations and treatment						
Outpatient consultations and diagnostic tests						
Outpatient therapies (eg physiotherapy) and charges related to outpatient treatment	C1 000	CLEOO				
Coaching support for neurodivergent conditions Available for ages 18 and over.	<b>£1,000</b> a year <sup>1</sup>	<b>£1,500</b> a year <sup>1</sup>	paid in full <sup>1</sup>			
One course of online coaching support in each person's lifetime for diagnosed eligible conditions						
Outpatient complementary medicine treatment (acupuncture, chiropractic and osteopathy)	up to £250 within your outpatient benefit allowance above <sup>1</sup>	up to and within your outpatient benefit allowance limit above <sup>1</sup>	paid in full <sup>1</sup>			
Outpatient MRI, CT and PET scans	paid in full <sup>1</sup>					
Being treated in hospital as a day patien	t or inpatient					
Consultant fees and facility charges		paid in full <sup>2</sup>				
Cancer treatment						
Cancer cover		paid in full <sup>2</sup>				
NHS cancer cash benefit	£100 €	ach night for NHS inpatient treat	ment			
If you choose to have certain eligible cancer treatment under the NHS rather than privately	£100 for each day you	have NHS outpatient, day patient	nt or home treatment			
and privatory	I .	y course during which you take o one therapy that isn't available fr				
Mental health treatment						
Business Mental Health Advantage Consultant and facility charges for day patient and inpatient care	ра	id in full up to 45 days each year	2			
Medical consultations, advice and suppo	rt					
<b>Digital GP service</b> Smartphone application for diagnosis, GP appointments and prescriptions	and private prescription	ss to GP consultations via phone writing. Medication and delivery delivery available from a chosen	costs are not included.			

#### Benefit allowances for each person covered on the policy

Benefits	<b>Select Key</b> Our base level of cover	<b>Select Enhanced</b> Extra cover for added reassurance	<b>Select Complete</b> Our highest tier of cover			
Bupa Anytime HealthLine Telephone service for medical advice from a qualified nurse		call time, available all day and eve d their immediate family on any m				
Bupa Family Mental HealthLine Telephone service for mental health support with a trained adviser	unlimited calls and unlimited call time between 8am and 6pm Monday to Friday.  Provides guidance to parents and carers who are concerned about their child's mental health or wellbeing					
<b>Bupa Menopause HealthLine</b> Telephone service for clinical advice and support with a menopause trained nurse	Provides gui	Inlimited call time between 8am a dance and support to anyone cove Inderstand and manage menopau	ered on the			
Additional benefits						
<b>Direct Access</b> No GP referral needed for certain conditions		ymptoms, mental health, or muscl ovide support, advice and a referra treatment if you need them*				
Home nursing When immediately following private eligible inpatient treatment		reatment carried out under the su our written agreement before the				
Ambulance cover When related to private eligible inpatient, day patient treatment	up to	£80 each single trip – no annual li	mits			
NHS cash benefit If you choose to have inpatient treatment under the NHS rather than privately	£50 a night for up to 35 nights a year for treatment that would have otherwise been covered for private inpatient treatment					
Procedure specific NHS cash benefit If you choose to have certain eligible treatment under the NHS rather than privately	applies to treatment that would otherwise have been covered under your benefits.  The amount we pay depends on the procedure you're having. Call us or go to bupa.co.uk/pscb for more information					
Options to enhance cover (additional pr	emiums apply)					
Island cover		nsey or the Isle of Man only – inclunnot be selected with the Guided				
Options to manage costs						
Excess options	You can c	hoose from £0, £100, £150, £200	or £500			
Six week scheme	If the NHS can provide day-pa within six weeks of the date th	n gives a discount on the cost of the tient or in-patient treatment (include to consultant recommends it, then the treatment or tests will be cover	iding diagnostic procedures) treatment takes place in the			
Fixed rate	this option allows you to fix the rate you pay for each person covered for two years at an extra cost. However, these rates aren't protected from any changes the Government makes to Insurance Premium Tax. If you make any membership changes during the two-year period this won't affect the fixed rate, but may affect the price of the policy after renewal.					
	Need to know: you may be ur	nable to change your cover option choose this option	s at your first renewal if you			
Add-ons (optional benefits you can add	to your cover, additional premiur	ns apply)				
Family cash benefit	£200 for each birth	or adoption – applies to the main	policyholder only			
The following benefits are not available	for anyone under 16 years old					
Optical cash benefit		year benefit period, when provic a scheme recognised optician or c				
Accidental dental injury cash benefit	up to £900 each ye	ar, with a scheme recognised dent	ist or orthodontist			
Prescription cash benefit	up to £20 each year for eligible treatment					

#### Benefit allowances for each person covered on the policy

Benefits	<b>Select Key</b> Our base level of cover	Select Enhanced Extra cover for added reassurance	<b>Select Complete</b> Our highest tier of cover
What isn't covered	Here's a list of the main typ  Accident and emergency trea Allergies, allergic disorders or se Birth control, conception or se Chronic conditions Convalescence, rehabilitation nursing care Cosmetic, reconstructive or walloss treatment Deafness Dementia or learning, behavior	food intolerances    exual problems    or general    reight    Eyesight    Gender dysph    Physical aids a    Pregnancy and    Ageing, meno    Screening, mo    preventive tre    Sleep problem	noria or gender affirmation and devices d childbirth apause and puberty onitoring and atment

#### <sup>1</sup>Check your Facility Access to see if the Guided Care option has been chosen:

- If the Guided Care option has not been chosen the benefit limit is for eligible treatment on your core health insurance when you use a Bupa recognised consultant or therapist or complementary medicine practitioner and a healthcare facility within the Bupa network that applies to your policy.
- If the Guided Care option has been chosen the benefit limit is for eligible treatment on your core health insurance when you use a consultant in our list of Open Referral Network consultants or a Bupa recognised therapist or complementary medicine practitioner, and a healthcare facility within our participating facility network.

For Coaching support for neurodivergent conditions, you must use the neurodiversity coach we guide you to.

<sup>2</sup>Check your Facility Access to see if the Guided Care option has been chosen:

- If the Guided Care option has not been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within your chosen Bupa network using a Bupa recognised consultant who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- If the Guided Care option has been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within our Participating facility network using a consultant in our list of Open Referral Network consultants who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- With the Guided Care option: participating facility is the network of recognised facilities for which you are covered under your benefits; and the Open Referral service applies to your benefits. This means that you must be referred to a consultant or to treatment either by our Direct Access service (if it is available for your condition), or by obtaining an open referral letter from a GP. This is a referral that details the care you need but is not addressed to a named consultant or healthcare practitioner. You then must call us to pre-authorise your consultation or treatment and use a consultant in our list of Open Referral Network consultants that applies to your benefits, or a Bupa recognised practitioner (as relevant), from the choice we give you. There are no extra bills for treatment provided by the surgeons or anaesthetists we offer you. Excess and benefit limits still apply. The Open Referral service doesn't apply to children aged 17 or under. \*Any onward referrals for consultations, tests or treatment are subject to the benefits and exclusions of your cover. For example, if your cover excludes conditions you had before your cover started, we may ask for further information from your GP. Please check your guide and certificate for further details or contact us to check your eligibility.

#### **Our levels of cover - Select Custom**

Our healthcare options have been designed with your needs in mind. You can customise your cover to suit your work and budget.

	Select
	Comprehensive healthcare cover
	Benefit allowances for each person covered on the policy
Benefits	Select Custom Choose customised cover with the right benefits for your team
Facilities	
Facility access	over <b>300</b> partnership facilities nationwide
	over <b>600</b> participating facilities nationwide  or  Guided Care <sup>3</sup>
Outpatient consultations and treatment	
Outpatient consultations and diagnostic tests, outpatient therapies (eg physiotherapy) and charges related to outpatient treatment, and outpatient complementary medicine treatment  Coaching support for neurodivergent conditions  Available for ages 18 and over.  One course of online coaching support in each person's lifetime for diagnosed eligible conditions.	up to £250 combined allowance¹ or up to £500 combined allowance.  Maximum of £250¹ for complementary medicine from combined allowance of £500 or up to £750 combined allowance¹.  Maximum of £250¹ for complementary medicine from combined allowance of £750 or up to £1,000 combined allowance¹.  Maximum of £250¹ for complementary medicine from combined allowance of £1,000 or £1,000 combined allowance¹.  No limit¹ on complementary medicine within combined allowance of £1,000 or up to £1,500 combined allowance¹.  No limit¹ on complementary medicine within combined allowance of £1,500 or Paid in full¹ (for outpatient cover) Paid in full¹ (for complementary therapies)
Outpatient MRI, CT and PET scans	paid in full <sup>1</sup>
Being treated in hospital as a day patient	t or inpatient
Consultant fees and facility charges	paid in full²
Cancer treatment	
Cancer cover	paid in full²
NHS cancer cash benefit If you choose to have certain eligible cancer treatment under the NHS rather than privately	£100 each night for NHS inpatient treatment or £100 for each day you have NHS outpatient, day patient or home treatment or £100 for each three-weekly course during which you take oral chemotherapy or oral anti-hormone therapy that isn't available from a GP

#### <sup>1</sup>Check your Facility Access to see if the Guided Care option has been chosen:

- If the Guided Care option has not been chosen If the Guided Care option has not been chosen the benefit limit is for eligible treatment on your core health insurance when you use a Bupa recognised consultant or therapist or complementary medicine practitioner and a healthcare facility within the Bupa network that applies to your policy.
- If the Guided Care option has been chosen the benefit limit is for eligible treatment on your core health insurance when you use a consultant in our list of Open Referral Network consultants or a Bupa recognised therapist or complementary medicine practitioner, and a healthcare facility within our participating facility network.

For Coaching support for neurodivergent conditions, you must use the neurodiversity coach we guide you to.

- <sup>2</sup>Check your Facility Access to see if the Guided Care option has been chosen:
- If the Guided Care option has not been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within your chosen Bupa network using a Bupa recognised consultant who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.
- If the Guided Care option has been chosen when we say benefits are paid in full, this is for eligible treatment on your core health insurance when you use a healthcare facility within our Participating facility network using a consultant in our list of Open Referral Network consultants who agrees to charge within Bupa limits (a fee-assured consultant) or a Bupa recognised complementary medicine practitioner.

Benefit allowances for each person covered on the policy

	1 1
Benefits	Select Custom Choose customised cover with the right benefits for your team
Medical consultations, advice and suppo	rt
<b>Digital GP service</b> Smartphone application for diagnosis, GP appointments and prescriptions	unlimited access to GP consultations via phone or video call, and private prescription writing. Medication and delivery costs are not included.  Collection or delivery available from a chosen pharmacy
Bupa Anytime HealthLine Telephone service for medical advice from a qualified nurse	unlimited calls and call time, available all day and every day. Provides guidance to customers and their immediate family on any medical issue
Bupa Family Mental HealthLine Telephone service for mental health support with a trained adviser	unlimited calls and unlimited call time between 8am and 6pm Monday to Friday.  Provides guidance to parents and carers who are concerned about their child's mental health or wellbeing
Bupa Menopause HealthLine Telephone service for clinical advice and support with a menopause trained nurse	unlimited calls and unlimited call time between 8am and 8pm, everyday.  Provides guidance and support anyone covered on the policy to help understand and manage menopause symptoms
Additional benefits	
<b>Direct Access</b> No GP referral needed for certain conditions	you can call us about cancer symptoms, mental health, or muscle, bone and joint conditions, without a GP referral. We'll provide support, advice and a referral for consultations, tests and treatment if you need them*
Home nursing When immediately following private eligible inpatient treatment	£2,000 each year for medical treatment carried out under the supervision of your consultant.  You need to have our written agreement before the treatment starts
Ambulance cover When related to private eligible inpatient, day patient treatment	up to £80 each single trip – no annual limits
NHS cash benefit If you choose to have inpatient treatment under the NHS rather than privately	£50 a night for up to 35 nights a year for treatment that would have otherwise been covered for private inpatient treatment
Procedure specific NHS cash benefit If you choose to have certain eligible treatment under the NHS rather than privately	applies to treatment that would otherwise have been covered under your benefits.  The amount we pay depends on the procedure you're having. Call us or go to  bupa.co.uk/pscb for more information
Add-ons (optional benefits you can add	to your cover, additional premiums apply)
Family cash benefit	£200 for each birth or adoption – applies to the main policyholder only
The following benefits are not available	for anyone under 16 years old
Optical cash benefit	up to £100 in any two year benefit period, when provided to or prescribed for you by a scheme recognised optician or consultant
Accidental dental injury cash benefit	up to £900 each year, with a scheme recognised dentist or orthodontist
Prescription cash benefit	up to £20 each year for eligible treatment
Options to enhance cover (additional pre	emiums apply)
Mental health treatment Consultant and facility charges for day patient and inpatient care	paid in full up to 45 days each year <sup>2</sup>
Surgeon and Anaesthetist fees	paid in full for eligible outpatient, inpatient and day patient operations with a Bupa recognised consultant in a hospital on your facility access list. This option cannot be select with the Guided Care option
Island cover	for residents of Jersey, Guernsey or the Isle of Man only – includes travel to UK mainland.  This option cannot be selected with the Guided Care option

Benefit allowances for each person covered on the policy

	benefit anothericas for each person covered on the policy
Benefits	Select Custom Choose customised cover with the right benefits for your team
Options to manage costs	
Excess options	You can choose from £0, £100, £150, £200 or £500
Six week scheme	this option gives a discount on the cost of the policy.  If the NHS can provide day-patient or in-patient treatment (including diagnostic procedures) within six weeks of the date the consultant recommends it, then treatment takes place in the NHS. If not, the treatment or tests will be covered by Bupa
Fixed rate	this option allows you to fix the rate you pay for each person covered for two years at an extra cost. However, these rates aren't protected from any changes the Government makes to Insurance Premium Tax. If you make any membership changes during the two-year period, this won't affect the fixed rate, but may affect the price of the policy after renewal.  Need to know: you may be unable to change your cover options at your first renewal if you choose this option
The following option only applies to i	f we've classified your group as a sports club
Sports clubs The following treatments aren't	sports club exclusion package or

The following option only applies to it we	e ve classified your group as a sports class
Sports clubs The following treatments aren't covered:  Outpatient physiotherapy  Complementary medicine  MRI and CT scans  Mental health treatment  NHS cash benefits for NHS inpatient treatment	sports club exclusion package or sports clubs benefits not included

#### **Key notes - Select**

What isn't covered  Here's a list of the main types of treatments, services and of the main types of treatments and of the main types of treatments.		, services and charges which aren't covered
	3 ,	· ·

<sup>3</sup>With the Guided Care option: participating facility is the network of recognised facilities for which you are covered under your benefits; and the Open Referral service applies to your benefits. This means that you must be referred to a consultant or to treatment either by our Direct Access service (if it is available for your condition), or by obtaining an open referral letter from a GP. This is a referral that details the care you need but is not addressed to a named consultant or healthcare practitioner. You then must call us to pre-authorise your consultation or treatment and use a consultant in our list of Open Referral Network consultants that applies to your benefits, or a Bupa recognised practitioner (as relevant), from the choice we give you. There are no extra bills for treatment provided by the surgeons or anaesthetists we offer you. Excess and benefit limits still apply. The Open Referral service doesn't apply to children aged 17 or under.

<sup>4</sup>Does not apply if the Mental health treatment option is included.

\*Any onward referrals for consultations, tests or treatment are subject to the benefits and exclusions of your cover. For example, if your cover excludes conditions you had before your cover started, we may ask for further information from your GP. Please check your guide and certificate for further details or contact us to check your eligibility.

#### **Bupa Dental Plan**

This table describes the benefit allowances each person covered can claim up to in a policy year.

We have a nationwide network of Bupa owned and Bupa approved dental practices. It aims to offer our dental insurance customers hassle-free access to quality care and discounts on treatment.

#### Worldwide preventive and restorative benefits

	Level 1	Level 2	Level 3	Level 4	Level 5
Worldwide preventative dental treat	tment				
Routine examination Cover for two visits a year	£80 up to £40 for each visit	£100 up to £50 for each visit	<b>£140</b> up to £70 for each visit	£160 up to £80 for each visit	£220 up to £110 for each visit
New patient examination	<b>£60</b> one visit in each policy year	<b>£70</b> one visit in each policy year	<b>£90</b> one visit in each policy year	£100 one visit in each policy year	£130 one visit in each policy year
Scale and polish (by your dentist or hygienist) Cover for two visits a year	£100 up to £50 for each visit	£120 up to £60 for each visit	£180 up to £90 for each visit	<b>£200</b> up to £100 for each visit	£260 up to £130 for each visit
Virtual examination	<b>£20</b> a year	<b>£20</b> a year	<b>£20</b> a year	<b>£20</b> a year	<b>£20</b> a year
Dental X-rays and scans	<b>£40</b> a year	<b>£50</b> a year	<b>£80</b> a year	<b>£90</b> a year	<b>£100</b> a year
Worldwide restorative dental treatm	nent				
Fillings, composite bonding, fissure sealant and topical fluoride	<b>£175</b> a year	<b>£275</b> a year	<b>£330</b> a year	<b>£375</b> a year	<b>£400</b> a year
Major restorative dental treatment We contribute 80% towards the cost of your major restorative treatment up to your benefit allowance.	£325 a year	£500 a year	£800 a year	<b>£2,000</b> a year	<b>£3,000</b> a year

#### Other dental benefits

	Level 1	Level 2	Level 3	Level 4	Level 5	
Orthodontic treatment UK only	<b>£300</b> a year	<b>£400</b> a year	<b>£500</b> a year	<b>£600</b> a year	<b>£700</b> a year	
Emergency dental treatment Worldwide cover	£1,000 for each policy year made up of four emergencies, up to £250 each					
<b>Dental injury treatment</b> Worldwide cover	£5,000 a year					
Oral cancer treatment UK only	paid in full to diagnose and treat oral cancer when using a fee-assured consultant in a partnership facility					
Cash benefit for hospital stay UK only		£100 for each night you stay in hospital, up to £1,000 in each policy year				

For full details of what is and isn't covered, please refer to the policy guide.

We have a nationwide network of Bupa owned and Bupa approved dental practices. It aims to offer our dental insurance customers hassle-free access to quality care and discounts on treatment.

Up to 20% discount<sup>†</sup> is available on general dental treatment costs at selected Bupa-owned and approved network dental practices. Please note, not all Bupa Dental Care practices are part of the Bupa Dental Insurance Network.

<sup>†</sup>You must inform the dentist you have Bupa dental insurance and give your membership

## **Bupa Dental Choice**

This table describes the benefit allowances each person covered can claim up to in a policy year.

Where we say for each course of treatment, we mean all visits needed to complete this treatment. This includes preparation, supply and fit for each tooth restoration and any associated laboratory costs needed for this.

#### Worldwide preventative benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5
Worldwide preventative dental treatme	nt				
Dental examinations					
Routine examination Cover for unlimited visits a year	up to £30 for each visit	<b>up to £40</b> for each visit	up to £50 for each visit	up to £60 for each visit	up to £70 for each visit
New patient examination or specialist consultation Cover for one visit a year	up to £50 for each visit	up to £60 for each visit	up to £70 for each visit	up to £80 for each visit	up to £100 for each visit
Dental X-rays					
Small X-ray including bitewing or intraoral  Cover for unlimited visits a year	<b>up to £6</b> each X-ray	<b>up to £8</b> each X-ray	<b>up to £10</b> each X-ray	<b>up to £12</b> each X-ray	<b>up to £15</b> each X-ray
Other dental X-rays or scans Cover for unlimited X-rays a year	up to £15 each X-ray or scan	up to £25 each X-ray or scan	up to £30 each X-ray or scan	up to £38 each X-ray or scan	up to £45 each X-ray or scan
Scale and polish					
Scale and polish (by your dentist or hygienist) Cover for unlimited visits a year	up to £30 for each visit	<b>up to £45</b> for each visit	<b>up to £55</b> for each visit	<b>up to £65</b> for each visit	up to £110 for each visit
Periodontal treatment					
Periodontal treatment Cover for unlimited visits a year	<b>up to £90</b> for each visit	<b>up to £95</b> for each visit	<b>up to £105</b> for each visit	<b>up to £120</b> for each visit	<b>up to £130</b> for each visit

#### Worldwide restorative benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5
Worldwide restorative dental treatmen	t				
Fillings and composite bonding	up to £60	up to £85	up to £95	up to £120	up to £165
	for each tooth	for each tooth	for each tooth	for each tooth	for each tooth
Fissure sealant	up to £20	up to £25	up to £30	up to £35	up to £40
	for each tooth	for each tooth	for each tooth	for each tooth	for each tooth
Topical fluoride treatment	up to £35	up to £40	up to £45	up to £50	up to £55
	for each tooth	for each tooth	for each tooth	for each tooth	for each tooth
Root canal treatment Cover for each course of treatment	up to £115	up to £160	up to £205	up to £305	up to £355
	for each tooth	for each tooth	for each tooth	for each tooth	for each tooth
Extraction and surgical treatment					
Surgical implant	up to £425	up to £600	up to £850	up to £1,000	up to £1,300
	a year	a year	a year	a year	a year
Extractions	up to £50	up to £55	up to £80	up to £100	up to £140
	for each tooth	for each tooth	for each tooth	for each tooth	for each tooth
Restorative dental treatment					
Inlay/onlay	up to £125	<b>up to £175</b> for each tooth	up to £260	up to £350	up to £375
Cover for each course of treatment	for each tooth		for each tooth	for each tooth	for each tooth

#### Worldwide restorative benefits (continued)

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5	
Worldwide restorative dental treatment (continued)						
<b>Veneer</b> Cover for each course of treatment	up to £215	up to £240	up to £270	up to £390	up to £425	
	for each tooth					
<b>Crown</b> Cover for each course of treatment	up to £210	up to £250	up to £325	up to £480	up to £500	
	for each tooth					
Bridge	up to £425	up to £600	up to £750	up to £900	up to £1,100	
	for each course					
	of treatment					
Repair of bridge or crown	up to £25	up to £30	up to £35	up to £55	up to £75	
	for each course					
	of treatment					
Post for crown (cast post and core, or prefabricated post and core)	up to £35	up to £56	up to £90	up to £110	up to £125	
	for each course					
	of treatment					
Denture						
Upper or lower denture (partial or full) Cover for each course of treatment	up to £360 for each denture	up to £450 for each denture	up to £500 for each denture	up to £650 for each denture	up to £800 for each denture	
Repair or reline of a denture (partial or full)	up to £30	up to £35	up to £40	up to £50	up to £60	
	for each repair					
Other treatment						
Mouthguard (partial or full) Cover for one mouthguard a year	up to £82	up to £150	up to £175	up to £200	up to £225	
Any other clinically necessary restorative dental treatment	up to £65	<b>up to £75</b>	<b>up to £85</b>	<b>up to £115</b>	<b>up to £125</b>	
	a year					

#### Other dental benefits

	Choice 1	Choice 2	Choice 3	Choice 4	Choice 5	
Orthodontic treatment UK only	up to £425 a year	up to £500 a year	up to £580 a year	up to £660 a year	up to £750 a year	
Intravenous and oral sedation Worldwide cover	up to £65 a year	up to £70 a year	up to £75 a year	up to £80 a year	up to £100 a year	
Emergency dental treatment Worldwide cover	£1,000 for each policy year made up of four emergencies, up to £250 each					
<b>Dental injury treatment</b> Worldwide cover	up to £5,000 for each policy year					
Oral cancer treatment UK only	paid in full to diagnose and treat oral cancer when using a fee-assured consultant in a partnership facility					
Cash benefit for hospital stay UK only	£100 for each night you stay in hospital up to £1,000 in each policy year					

For full details of what is and isn't covered, please refer to the policy guide.

We have a nationwide network of Bupa owned and Bupa approved dental practices. It aims to offer our dental insurance customers hassle-free access to quality care and discounts on treatment.

Up to 20% discount<sup>†</sup> is available on general dental treatment costs at selected Bupa-owned and approved network dental practices. Please note, not all Bupa Dental Care practices are part of the Bupa Dental Insurance Network.

<sup>†</sup>You must inform the dentist you have Bupa dental insurance and give your membership number before your appointment to benefit from this offer. 10% or 20% discounts are available depending on the practice and the dentist you are seeing. To find the selected Bupa-owned and approved network dental practices where this offer is available visit **finder.bupa.co.uk** and search Bupa Insurance Network. Discount excludes laboratory fees and specialist treatment and cannot be used against NHS and Bupa Essentials services.

#### Cash plan

Because health expenses are often unplanned, you can't always budget for them. If you knew you could claim cash back for everyday expenses such as dental and optical bills, it could make life a little easier.

#### **Bupa Wellbeing Health Expenses**

This product will cover your employees for a range of everyday healthcare expenses, goods or services, alongside providing money back towards the costs of specialist therapies and consultations. There is also the option, where available, for your employees to upgrade their cover at an additional cost.

This table outlines what's available on Bupa Wellbeing Health Expenses. Refer to the benefits listed on the left and then across for the amount your employees can claim for from your chosen membership type and level per benefit year.

Membership type	Individual plus or Family*					
Membership level	Level 1	Level 2	Level 3			
Dental	up to £60	up to £120	up to £200			
Dental injury	up to £200	up to £300	up to £400			
Optical	up to £60	up to £120	up to £200			
Hospital inpatient (nights)	£20 per day/night up to 20 combined	£30 per day/night up to 20 combined	£40 per day/night up to 20 combined days/nights per benefit year			
Hospital day-case (days)	days/nights per benefit year	days/nights per benefit year				
Therapies (includes physiotherapy, osteopathy, chiropractic, acupuncture and chiropody/podiatry)	up to £150	up to £300	up to £500			
Consultations and diagnostic tests or scans	up to £200	up to £300	up to £500			
Prescriptions	up to £25	up to £35	up to £45			
<b>Bupa health assessments</b> all members aged 18 and over	up to £100	up to £150	up to £200			
Bupa Employee Assistance Programme (EAP)** all members aged 16 and over	~	~	~			
Online health check main members only	<b>✓</b>	<b>✓</b>	~			
Bupa Anytime HealthLine all members aged 16 and over	~	~	~			

<sup>\*</sup>Individual plus membership is for the main member and up to four child dependants. Family membership is for the main member, their partner and up to four child dependants.

All benefit limits represent the maximum amount that we will pay for each benefit under the cash plan during each benefit year. Pre-existing conditions are covered for all benefits. You will be required to provide any information or proof to support your claim if we make a reasonable request for you to do so.

Terms and conditions apply. Please see the applicable Bupa Wellbeing Health Expenses table of cover and the Bupa Cash Plan policy guide for more information.

<sup>\*\*</sup>EAP Key and EAP Premier options available. The option chosen will determine the benefits available to your employees and will also affect your premium. Please see the applicable Bupa Wellbeing Health Expenses table of cover for more information.

# **Helpful information**

#### Consultant and facilities finder

Finder is an easy-to-use, online directory that allows employees to search for Bupa-recognised consultants, therapists and hospitals, as well as Bupa dentists, health centres and care homes. It helps teams make informed decisions about where to go and who to see for their treatment.

Tell your team to visit: finder.bupa.co.uk

For more information contact your intermediary partner

#### **Everyday Rewards by Bupa**

We understand wellbeing goes far beyond healthcare That's why we've created Rewards by Bupa. Designed to offer your people a helping hand through exclusive discounts to complete the full picture of health and wellbeing.

Please contact your intermediary partner for more information.

#### **Privacy notice**

Our privacy notice explains how we take care of your personal information and how we use it to provide your cover. A brief version of the notice can be found in your policy guide and the full version is online at bupa.co.uk/privacy

Everyday Rewards by Bupa is promoted by Bupa Investments Limited, 1 Angel Court, London EC2R 7HJ.

Terms and conditions can be found at bupa-rewards.bupa.co.uk/terms-conditions

Health and Wellbeing Rewards by Bupa and Health Trusts are not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

Bupa Investments Limited will use your information for the purposes of the administration of Health and Wellbeing Rewards by Bupa. For details of how your information will be processed by Bupa, please visit: bupa.co.uk/privacy

# **Notes**

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Bupa Anytime HealthLine, Bupa Family Mental HealthLine, Bupa Employee Assistance Programmes, Bupa Health Assessments and Everyday Rewards by Bupa are not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

Bupa Occupational Health Limited provides Online Mental Wellbeing Programmes by working together with SilverCloud Health Limited. Registered address: 1 Stephen Street Upper, Saint Peter's, Dublin 8, Ireland D08 DR9P. Bupa Occupational Health Limited will be the controller of your information for these purposes.

Bupa digital GP services and Anytime HealthLine are provided by Bupa Occupational Health Limited. Registered in England and Wales with registration number 631336. Registered office: 1 Angel Court, London EC2R 7HJ

Bupa Anytime HealthLine, Bupa Employee Assistance Programmes and Bupa Health Assessments are provided by:

Bupa health insurance, dental insurance and cash plan are provided by:

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