Find new perspective with SilverCloud

Online Mental Wellbeing Programmes for your employees
Introducing support for you and your people

Stress, worries and the unknown can all affect mental wellbeing as we’re forced to live and work outside our comfort zone.

Our Online Mental Wellbeing Programmes, provided by SilverCloud Health, are available now to support your employees when it suits them, wherever they are. Making healthcare easier to access and helping to stop small worries turning into more serious issues.

What is SilverCloud Health?

SilverCloud Health is a digital mental and behavioural health platform. Built on clinical research, they’ve developed evidence-based mental health programmes. They’ve helped 600+ customer organisations, including the NHS, and have over 1,000,000 active users.

Benefits that work for everyone

**For you**

Your employees can remotely access a range of clinically validated online programmes that use cognitive behavioural therapy techniques to help their mental wellbeing. Different programmes are available covering common issues, all accessible on the SilverCloud website via Bupa Touch.

As your people build resilience, you’ll develop a better picture of their mental wellbeing and risks with data and information on programme usage.

**For your employees**

Learning how to manage day-to-day worries can help your people build resilience and adjust to new ways of living and working.

Safe as they don’t need to leave home to access wellbeing support.

Handy because they can work through the programmes in their own time and around their schedules.

Accessible straightaway with minimum hassle.
Common concerns. Covered
Online Mental Wellbeing programmes are available, each designed to bring balance to the day.

**Stress**
How to manage it, use problem solving to your advantage and communicate effectively.

**Sleep**
Practical tips on catching more ZZZs with a new and improved sleep routine.

**Resilience**
Looking at self-esteem, connections to others and ways to boost healthy habits.

**Money worries**
How to shake unhelpful thinking patterns, reduce comfort spending and more.

**Alcohol**
Understanding your relationship with drink, the effects and how to handle triggers.

**Body image**
How we view ourselves, when this can become a problem and challenging negative thoughts.
How to get started

Taking advantage of our Online Mental Wellbeing programmes is simple.

All users need to do is:

- Log in to Bupa Touch at bupa.co.uk/touchdashboard
- Click on the link to SilverCloud in the Mental Wellbeing tile
- Select a programme and register with the same details they use for Bupa Touch

Users can complete their chosen programme at their own pace.

Technical support is available at

SilverCloud: support@silvercloudhealth.com

Bupa Touch: 0345 608 0898

Lines are open Monday to Friday 8am to 8pm and Saturday 8am to 4pm.

We may record or monitor our calls.

Bupa Touch, Online Mental Wellbeing Programmes and health trusts are not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

Bupa Occupational Health Limited provides Online Mental Wellbeing Programmes by working together with SilverCloud Health Limited. Registered address: 1 Stephen Street Upper, Saint Peter’s, Dublin 8, Ireland D08 DR9P. Bupa Occupational Health Limited will be the controller of your information for these purposes.

Bupa Touch is provided by Bupa Insurance Services Limited. Registered in England and Wales with registration number 382985. Registered office: 1 Angel Court, London EC2R 7HJ

Bupa health insurance is provided by Bupa Insurance Limited. Registered in England and Wales with registration number 3956433. Bupa Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Arranged and administered by Bupa Insurance Services Limited, which is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales with registration number 3829851. Registered office: 1 Angel Court, London EC2R 7HJ

Bupa health trusts are administered by Bupa Insurance Services Limited. Registered in England and Wales with registration number 3829851. Registered office: 1 Angel Court, London EC2R 7HJ © Bupa 2024