With Bupa GP services your employees can choose to speak to a private GP wherever they are. Our services are now available over the phone, through a video consultation or in a participating Bupa Health Centre.

How does it work?

Step one
Your employee contacts us to let us know how they wish to speak to the GP, by telephone, video call or face to face appointment*.

Step two
If the appointment is via phone or video the GP will contact the employee at their appointment time. If the appointment is in a Bupa Centre then they will need to arrive at the centre 5-10 minutes before their appointment time.

Step three
The GP will discuss any next steps if required including onward private referrals or if they need a private prescription, this can be sent to a pharmacy of their choice or via delivery.^

Want to know more about our services?
Contact your account manager, intermediary partner or call
0330 433 2362

We may record or monitor our calls.

* Face to face appointments available in selected centres
^This will incur a variable fee (rather than an NHS flat fee) covering the cost of the medication and the dispensing fee charged by the pharmacist. This may vary across pharmacies. We don’t hold information on the cost of each drug.

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