

Important information.

Changes to the Dental Choice insurance policy.



We have made some changes to the Dental Choice Insurance policy which will apply when your cover renews on or after 1 September 2021.

This document is designed to help you understand these changes and should be read alongside your membership guide and membership certificate, which set out the full terms and conditions of your cover.

These changes apply to all levels of cover unless stated separately.

Level of cover name changes

We have changed the name of the different levels of cover apart from Core as follows:

- Classic is now Choice 1
- Premier is now Choice 2
- Platinum is now Choice 3
- Prestige is now Choice 4

These name changes are shown in your membership guide, Section 2, 'Bupa Dental Choice Table of Cover'. Your membership certificate will show which level of cover you have.

Policy changes

Routine examinations

- On the Choice 1 level of cover (previously Classic) we have increased the benefit limit for a routine examination from £20 to £25 per visit.
- On the Choice 2 level of cover (previously Premier) we have increased the benefit limit for routine examinations from £28 to £30 per visit.

Orthodontic treatment

For all levels of cover aside from Core, the Orthodontic benefit has been extended to include treatment provided by your dentist (as well as an orthodontic specialist). It must begin with an initial consultation and Index of Orthodontic Treatment Need (IOTN) assessment in person.

Emergency dental treatment

For all levels of cover aside from Core, we have increased the emergency dental treatment benefit to £1,000 per policy year which consists of four emergencies where you can claim up to £250 per emergency. We also now provide cover for prescription charges and emergency dentist call out fees within this benefit.

Periodontal treatment

For all levels of cover aside from Core, we have removed the limit of four visits per policy year for periodontal treatment. This is now unlimited. The benefit limits still apply to your level of cover. Periodontal treatment is now listed solely under preventative treatment section, previously it had shown under restorative treatment.

Fillings

We no longer have separate benefits for white and silver/amalgam fillings. Instead, all fillings will be covered under the same benefit.

Fissure sealants and Topical fluoride

For all levels of cover aside from Core, we have extended the cover for fissure sealants and topical fluoride which will now be paid per tooth, per policy year.

Virtual routine examinations

We have clarified that the routine examinations benefit includes virtual routine examinations. We do not pay for virtual appointments for other types of dental treatment.